

# Important Phone Numbers

## ENROLLMENT ASSISTANCE

### Fringe Benefits

#### Management Company (FBMC)\*

305-995-2777

Customer Service

M - F, 7 a.m. - 10 p.m.

1-800-342-8017

1-800-955-8771 (TDD)

Benefit Information Web site address

[www.myFBMC.com](http://www.myFBMC.com)

### Miami-Dade County Public Schools

305-995-7130

Office of Risk and Benefits Management

1500 Biscayne Blvd. Suite 127B

Miami, Florida 33132

M - F, 8 a.m. - 4:30 p.m.

[www.dadeschools.net](http://www.dadeschools.net)

## FLEXPLAN PROVIDERS

### CompBenefits (Dental Plan)

Member Support

M - F, 8 a.m. - 6 p.m.

1-800-432-3376

[www.compbenefits.com/custom/mdcps](http://www.compbenefits.com/custom/mdcps)

### MetLife (Dental Plan)

Customer Service/Claims

M - Th, 8 a.m. - 8 p.m. (All Zones)

1-800-942-0854

F 8 a.m. - 5 p.m. (All Zones)

[www.metlife.com/mybenefits](http://www.metlife.com/mybenefits)

### Optix (Vision Plan)

Member Services

M - F, 8 a.m. - 5 p.m.

1-800-393-2873

### ARAG® (Legal Plan)

Customer Care

M - F, 8 a.m. - 8 p.m. ET

1-800-247-4184

<http://members.ARAGgroup.com/mdps>

### (SeniorAdvocate™ Program)

Eldercare Program

M - F, 8 a.m. - 8 p.m. ET

1-800-247-4184

### CIGNA Group Insurance

#### (Hospital Indemnity Coverage)

Customer Service

M - F, 8 a.m. - 5 p.m.

1-800-342-8017

#### (Claims for Life Insurance, Accidental Death and Dismemberment (AD&D))

Customer Service

1-800-342-8017

\*Third Party Administrator for the M-DCPS fringe benefits program.

### For Assistance

For assistance in completing your enrollment forms, you may visit the Office of Risk and Benefits Management, Monday through Friday 8:00 a.m. to 4:30 p.m. ET at 305-995-7130 or at the address listed above.

For information about your flexible benefits, call Fringe Benefits Management Company, Customer Service at 1-800-342-8017, Monday through Friday from 7 a.m. to 10 p.m. ET.

### To Learn More About Your 2009 Benefits:

- View your Retiree Enrollment Booklets **online at [www.dadeschools.net](http://www.dadeschools.net)**
- For premium and rate information, review your enrollment form and the rate sheet enclosed in your enrollment package.
- For Life and AD&D monthly rates, refer to the rate sheet enclosed in your enrollment package. For all other rates, refer to the enrollment form.

The materials contained in this notebook do not constitute an insurance certificate or policy. The information provided is intended only to assist in the selection of benefits. Final determination of benefits, exact terms and exclusions of coverage for each benefit plan are contained in certificates of insurance issued by the participating insurance companies. Certificates for each benefit are located online at [www.dadeschools.net](http://www.dadeschools.net). To request hardcopies of benefits certificates to be mailed to your home address, contact FBMC Customer Service at 1-800-342-8017, Monday - Friday, 7 a.m. - 10 p.m. ET.

The School Board of Miami-Dade County, Florida reserves the right to amend or to terminate the Plan described in this booklet at any time, subject to the specific restrictions, if any, in the collective bargaining agreement. In the event of any such amendment or termination, your coverage may be modified or discontinued and the School Board assumes no obligation to continue the benefits or coverages described in this booklet.